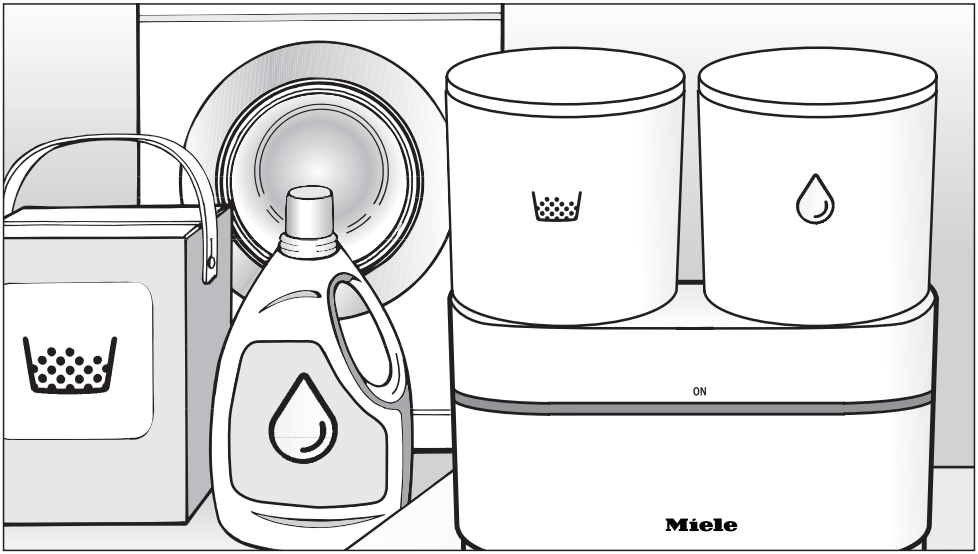
Operating instructions



for automatic detergent dispensing unit AWD 10

To avoid the risk of accidents or damage to the appliance, it is **essential** to read these operating instructions before it is installed and used for the first time.

en - AU, NZ

M.-Nr. 07 917 340

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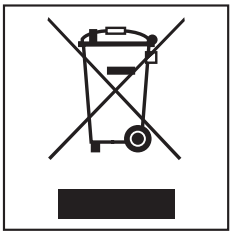
Disposal of the packing material

The packing material protects the detergent dispensing unit from transport damage. The transport and protective packing has been selected from materials which are environmentally friendly for disposal and can normally be recycled.

Rather than just throwing these materials away, please ensure they are offered for recycling. You can return the packaging to your local Miele Chartered Agent.

Disposing of your old appliance

Electrical and electronic appliances often contain materials which, if handled or disposed of incorrectly, could be potentially hazardous to human health and to the environment.They are, however, essential for the correct functioning of your appliance. Please do not therefore dispose of it with your household waste.



Please dispose of it at your local community waste collection / recycling centre and ensure that it presents no danger to children while being stored for disposal.

This appliance complies with all relevant local and national safety requirements. Improper use of the appliance can, however, present a risk of both personal injury and material damage.

To avoid the risk of accidents and damage to the appliance, please read these instructions carefully before installation and before using it for the first time. They contain important information on its safety, installation, use and maintenance. Keep these instructions in a safe place and ensure new users are familiar with the content. Pass them on to any future owner.

Correct application

▶ The detergent dispensing unit must only be used in conjunction with a Miele washing machine. It should be used exclusively for dispensing domestic washing detergent and for the washing of textiles. Any other use may be dangerous. The manufacturer cannot be held liable for damage resulting from incorrect or improper use or operation.

▶ This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience or knowledge, unless they have been given supervision or instruction concerning its use by a person responsible for their safety.

Safety with children

▶ This appliance is only intended for use by adults who have read these instructions. This appliance is not a toy! To avoid the risk of injury, keep children well away and do not allow them to play with it or to use the controls. They will not understand the potential dangers posed by it.

▶ Older children may use the detergent dispensing unit only when its operation has been clearly explained to them and they are able to use it safely. They must be aware of the potential dangers caused by incorrect operation.

Technical safety

▶ Before setting up the detergent dispensing unit, check it for any externally visible damage.
Do not install or use a damaged detergent dispensing unit.

▶ Faulty components must only be replaced by genuine Miele original spare parts. The manufacturer can only guarantee the safety of the appliance when Miele replacement parts are used.

▶ Unauthorised repairs could result in unforeseen dangers for the user, for which Miele cannot accept liability. Repairs should only be undertaken by a Miele approved service technician, otherwise the warranty will be invalidated.

▶ If the connection cable is faulty, it must only be replaced by a Miele approved service technician to protect the user from danger.

▶ In the event of a fault or for cleaning purposes, the detergent dispensing unit is only completely isolated from the electricity supply when:

– the plug is withdrawn from the rear of the washing machine.

▶ The Miele water protection system protects from water damage provided the following conditions have been met:

– The machine is correctly plumbed in and connected to the electricity supply.

▶ Do not make any alterations to the detergent dispensing unit, unless authorised to do so by Miele.

Correct use

▶ Do not install the detergent dispensing unit in a room where there is a risk of frost occurring. Frozen hoses may tear or burst.

▶ If detergent comes into contact with eyes, rinse out immediately with lukewarm water. If swallowed, see a doctor immediately. Persons with skin wounds or sensitive skin should avoid contact with washing detergent.

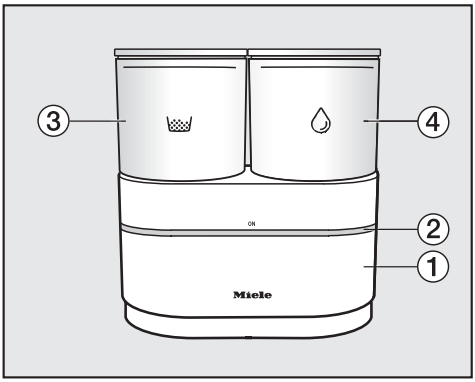
Accessories

▶ Only use genuine Miele spare parts and accessories with this appliance. If non-Miele parts are used, warranty, performance and product liability claims may be invalidated.

Miele cannot be held liable for damage caused by non-compliance with these Warning and Safety instructions.

View of appliance

Front view



① Base

② Indicator lights

Left: Powder dispensing is activated

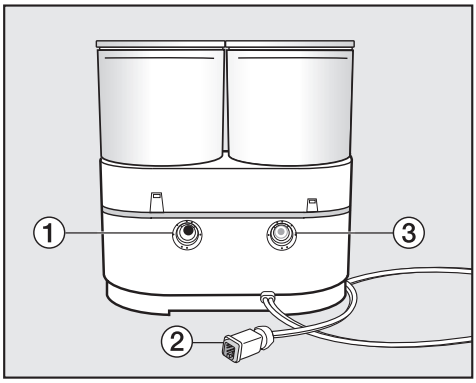
Centre: In-operation indicator

Right: Liquid dispensing is activated

③ Powder detergent container

④ Liquid detergent container

Rear view



① Suds drain connection (water soluble detergent)

② Connection cable with plug (Connection for the plug is located on the rear of the washing machine)

③ Water inlet connection

Components in the packaging

The following are enclosed in the packaging:

– The base of the detergent dispensing unit

– One container for powder detergent

– One container for liquid detergent

– Two hoses for inlet and drain

– Fastening bracket

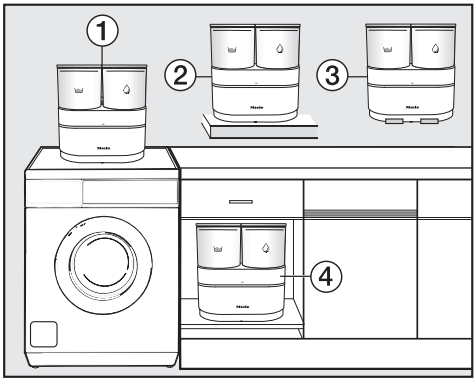
– A plastic bag with screws (6 screws for attaching the hose and 2 for attaching the fastening bracket)

Location possibilities for the detergent dispensing unit

⚠ For safety reasons, the detergent dispensing unit must not be installed above power sockets, switches, lamps and other electrical appliances.

The detergent dispensing unit should be easily accessible, e.g. for refilling with detergent.

There are several different location possibilities.



① On the lid of the washing machine

② Next to the washing machine on a shelf

③ On a wall bracket (optional accessory)

④ In an adjoining furniture cabinet

Fastening bracket

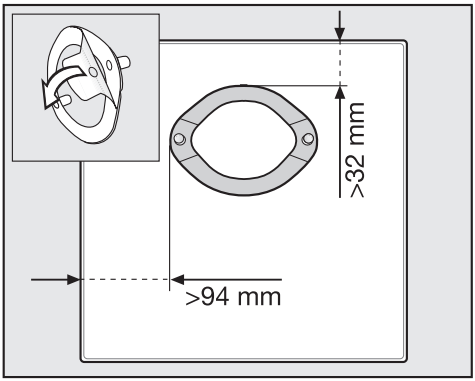
The fastening bracket ensures the detergent dispensing unit is securely installed on top of the washing machine. The fastening bracket prevents the dispensing unit from "roaming" during spin cycles.

⚠ The fastening bracket must be screwed to the top of the washing machine if the machine is positioned on a plinth or flooring subject to vibrations, e.g. timber flooring.

Attaching the fastening bracket

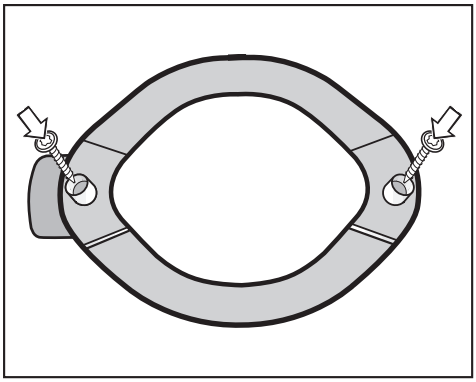
– adhering the fastening bracket

The rear surface of the fastening bracket is adhesive.



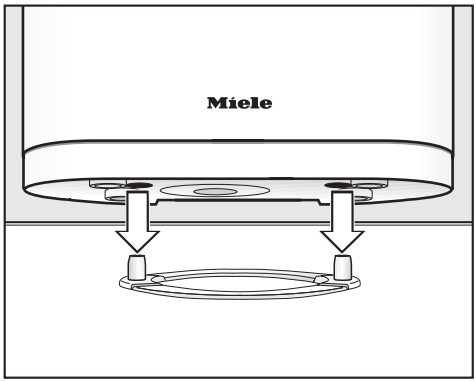
- Pay attention to the distance dimensions of the dispensing unit and the top of the washing machine to avoid the dispensing unit protruding over the edge of the lid.
- Remove the paper from the underside of the fastening bracket and adhere the bracket to the lid of the washing machine.

– screwing on fastening bracket



- After adhering the fastening bracket, screw it to the lid of the washing machine with the screws supplied.

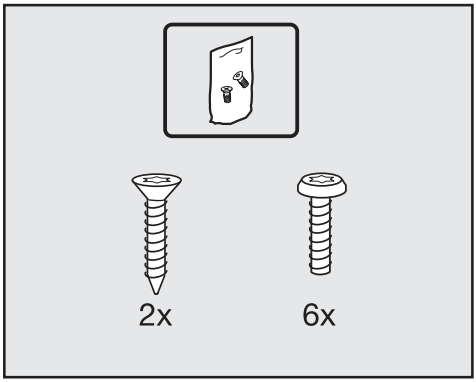
⚠ To attach the fastening bracket to lid of the washing machine, the screws supplied **must** be used. Other screws may damage the washing machine.



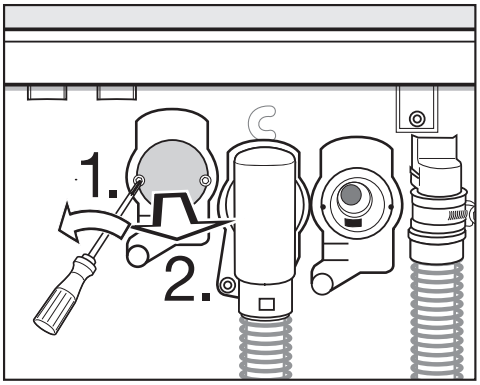
- Position the base of the dispensing unit on top of the fastening bracket.

Connecting the hoses

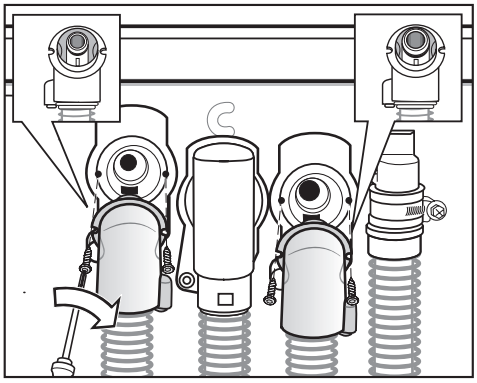
Connection to the washing machine



- Take the 6 screws out of their bag.



- Unscrew the cap on the back of the washing machine.
- Keep the two screws for later when attaching the hoses.

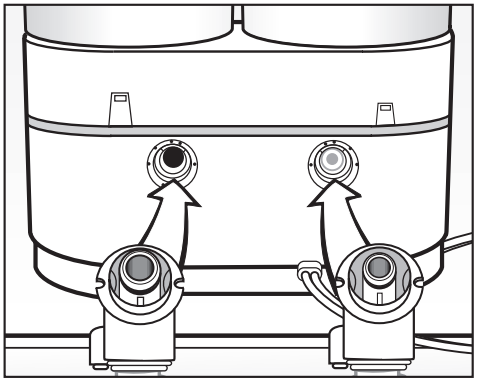


- Pay attention to the diameter of the ends of the hoses.

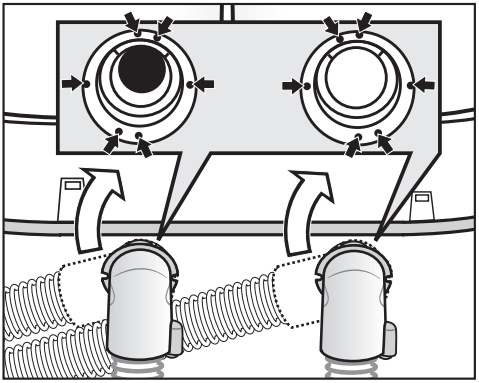
Tip for easier installation: Wet the O-rings of the hoses with water or suds beforehand.

- Push the hoses firmly into the corresponding openings and fasten them with the enclosed screws.

Connecting the detergent dispensing unit

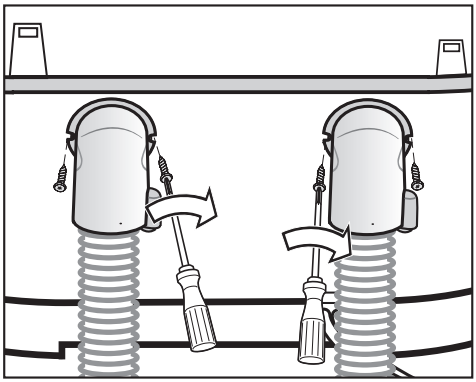


- Pay attention to the diameter of the ends of the hoses.



The hoses can be attached to the detergent dispensing unit at different angles, depending on the installation situation.

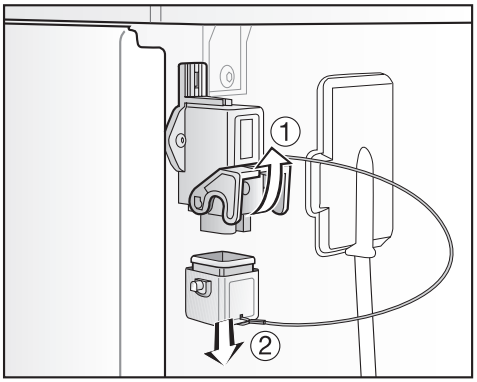
Tip for easier installation: Wet the seals of the hoses with water or suds beforehand.



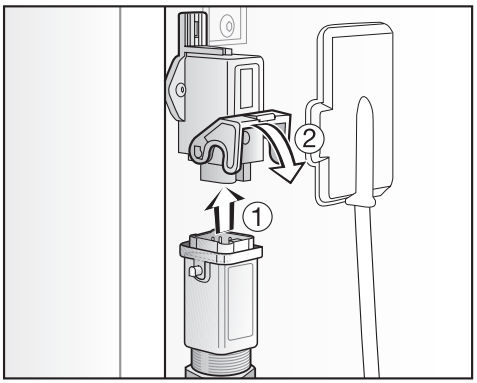
- Push the hoses firmly into the corresponding openings and fasten them to the detergent dispensing unit.

Connecting the plug

The socket for the plug is located on the rear panel of the washing machine.



- Loosen the catch and withdraw the cap from the socket.



- Insert the plug and fasten it with the catch.

⚠ The cap needs to be replaced and locked into place when moving the machine.

Filling the automatic detergent dispensing unit

⚠ Take care to put detergents in the appropriate containers.

= Liquid detergent

- Open the container's cover.
- Remove detergent packaging.
- Fill until the maximum filling level with liquid detergent.

Tip:
Turn the liquid detergent bottle upside down over the container to empty it completely.

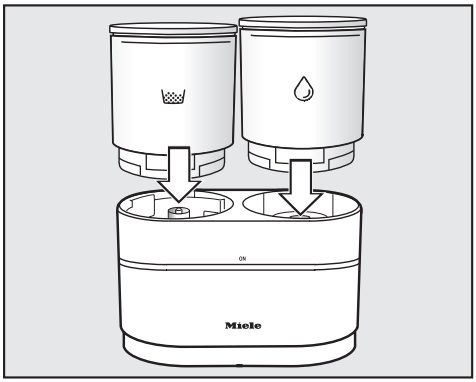
- Close the cover so that the liquid detergent doesn't become dry or so that foreign objects don't get into the container.

The container has a base valve that opens automatically when placed onto the bracket.

= Powder detergent

- Open the container's cover.
- Fill until the maximum filling level with powder detergent.

Close the cover so that the powder detergent doesn't clump together or so that foreign objects don't get into the container.

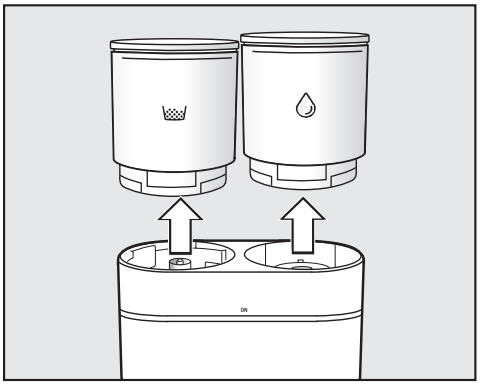


- Place the container onto the bracket. Push down the liquid detergent container firmly so that the base valve opens.

Preparing the appliance for use

See "Automatic detergent dispensing" in the operating instructions for information on how to programme the electronics of the washing machine for automatic detergent dispensing.

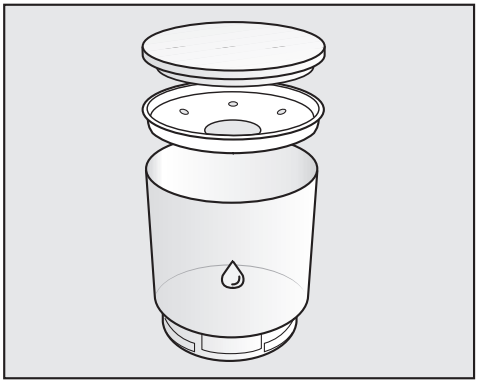
⚠ Do not use solvents, abrasive cleaners, glass cleaners or all-purpose cleaning agents.
These might damage plastic surfaces and other components because of the chemicals they contain.



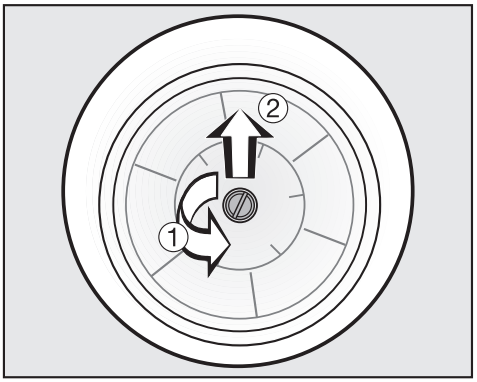
- Remove the containers from the bracket to clean them.
- The bracket should only be wiped with a well-wrung-out damp cloth.

Cleaning the liquid detergent container

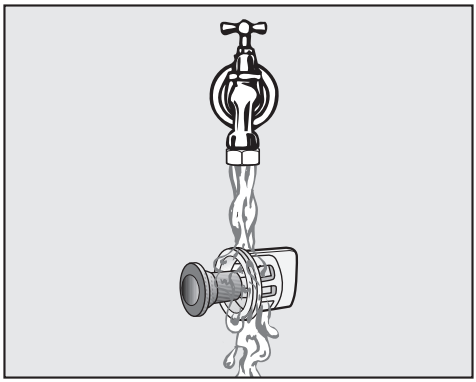
Clean the liquid detergent container twice a year or when changing liquid detergents.



- Remove both covers.



- Unscrew and remove the base valve in the container.



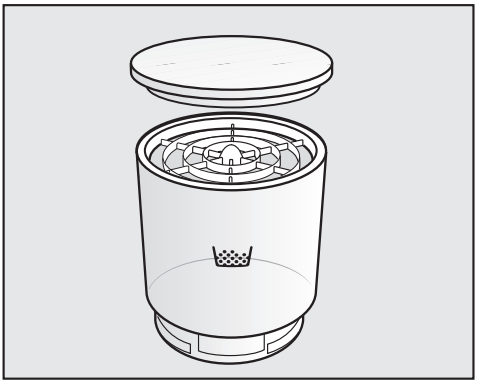
- Rinse the base valve under warm running water.
- Wash out any detergent residue from the container with warm water.
- Clean the container and covers with a mild non-abrasive cleaning agent or soap and water. Wipe dry with a soft cloth.
- Replace and tighten the base valve.

Cleaning the powder detergent container

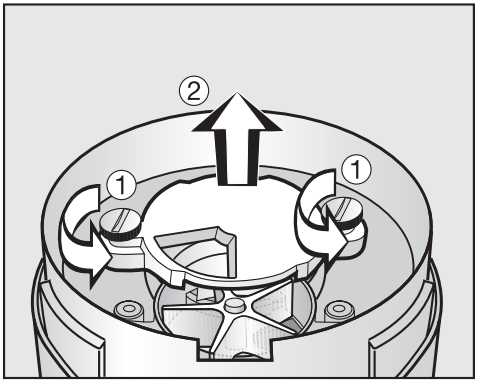
Cleaning the paddle wheel

Due to longer periods of non-use, powder detergent may clump together in the paddle wheel. Check the paddle wheel regularly for clogging and clean it on average every three months.

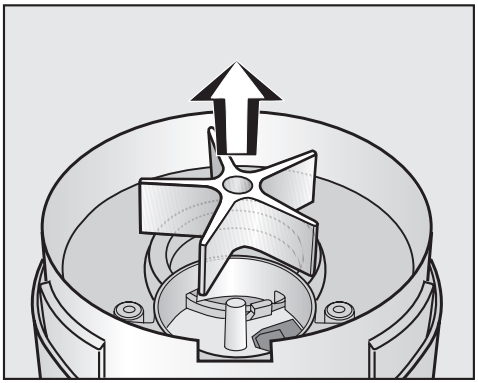
- Remove the cover.



- Pour any powder detergent present into another container for storage.
- Turn the container upside down.



- Unscrew both screws from the dispenser compartment cover and remove it.



- Take out the paddle wheel and clean it with warm water.
- Dry the paddle wheel with a soft cloth.

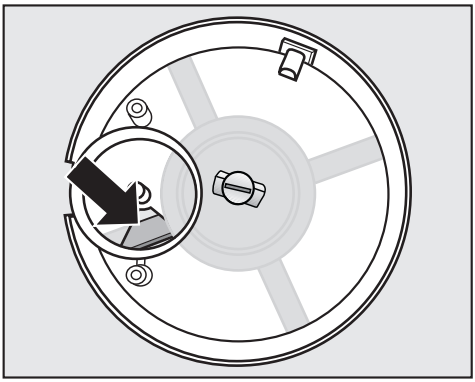
The paddle wheel must be dry to avoid the powder detergent clumping together.

- Put the paddle wheel and cover back in the reverse order.
- Then tighten the screws.

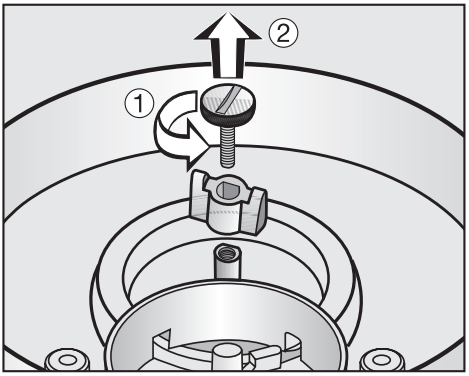
Cleaning the container and stirring device

Clean the container and stirring device twice a year.

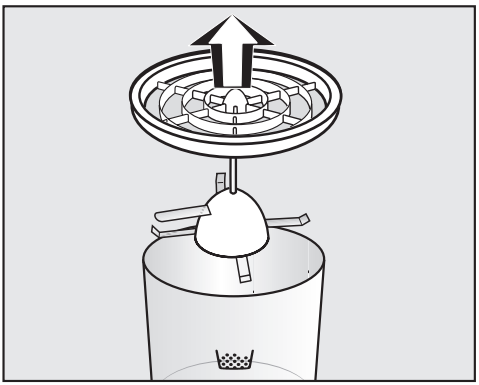
- Remove the cover.
- Pour any powder detergent present into another container for storage.
- Remove the paddle wheel as described on the previous page.



- Before loosening the coupling, ensure that the stirring device in the dispenser compartment is visible. Otherwise the stirring device will not be able to be removed later.
- Turn the stirring device a little further with the help of the coupling.



- Loosen the screw on the coupling and remove the coupling from the stirring device.
- Turn the container upside down.



- Remove the stirring device.

- Wash out any detergent residue from the container with warm water.

⚠ Danger of injury! Do not remove any incrustation on the stirring device with force or with a sharp object.

- Soak the stirring device in warm water instead.
- Clean the paddle wheel and cover with warm water.
- Dry the container, stirring device, paddle wheel and cover with a soft cloth.

To avoid powder detergent clumping together, the container, stirring device, paddle wheel and cover need to be completely dry.

- Put the container back together in the reverse order.
- Then tighten the screws.

No detergent or too little detergent was dispensed

Problem	Possible cause	Remedy
The in-operation indicator light doesn't light up after switching on the washing machine.	The detergent dispensing unit is not connected to the washing machine.	Check the plug connection on the back of the washing machine.
No detergent was dispensed.	The container selected is empty.	Add detergent.
	Automatic detergent dispensing has not been activated.	Select the automatic detergent dispensing function for the next wash programme.
No powder detergent was dispensed.	The detergent has become clogged in the paddle wheel.	Clean the container as described in "Cleaning and care".
	The container is blocked or the paddle wheel has not been fitted.	
	The container has been overfilled.	Make sure you do not exceed the maximum filling level marked on the container.
No liquid detergent was dispensed.	Check whether the venting in the container cover is blocked.	Clean the container as described in "Cleaning and care".
	The liquid detergent has dried.	Clean the container, add new liquid detergent and seal the container with the cover.

The amount of detergent dispensed is too small.	The basic dosage quantity is not sufficient.	– Increase the dosage quantity and, if necessary, select a higher degree of soiling. – How to set the dosage quantity is described in "Automatic detergent dispensing" in the washing machine's operating instructions.
If the fault may be caused by something else, call Miele.		

An unsatisfactory wash result

Problem	Possible cause	Remedy
Liquid detergent does not give the required result.	Liquid detergents do not contain bleaching agents. They do not always remove fruit, coffee and tea stains.	– Use the powder detergent container instead of the liquid detergent container or – add a little stain remover to the laundry in the drum.
Grey, greasy particles cling to washed laundry.	Insufficient amounts of detergent were used. The laundry was heavily soiled with grease.	– Select the highest degree of soiling and use liquid detergent. – Before washing the next load, run a Cottons 60°C programme with liquid detergent but without a load.

White residues which look like powder detergent are seen on dark textiles after washing.	The detergent contained compounds (zeolites) to aid water softening which are not soluble in water. These have stuck to fabrics.	– Try and brush off the residues with a soft brush once the laundry is dry. – Wash dark textiles using a detergent which contains no zeolites. Liquid detergents usually contain no zeolites. – Use the *Dark garments* programme.
General problems		
Dark spots are visible in the liquid detergent.	Mould has formed in the liquid detergent.	– Remove the liquid detergent from the container and clean it thoroughly. – Seal the liquid detergent container with the cover to prevent mould forming again.

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